Our Vision
as held by the Trustees and entrusted to Board and Senior Management
Our Mission
To continue the healing mission of Jesus.

Our Vision
We are recognised for care that provides healing, hope and a greater sense of dignity, especially to those most in need.

Our Values
Our core Values reflect our heritage and guide our behaviours:

Hospitality
A welcoming openness, providing material and spiritual comfort to all.

Compassion
Feeling with others and striving to understand their lives, experiences, discomfort and suffering, with a willingness to reach out in solidarity.

Respect
Treasuring the unique dignity of every person and recognising the sacredness of all creation.

Justice
A balanced and fair relationship with self, neighbour, all of creation and with God.

Excellence
Striving for excellence in the care and services we provide.

The Gospels tell many stories of how Jesus reached out compassionately and healed people. As a ministry of the Catholic Church we are inspired to follow his example.
# Our Guiding Principles

## Culture

We commit to
- justice and fairness for all patients, clients, residents and caregivers
- upholding everyone’s personal dignity
- valuing all caregivers as equal participants in the ministry
- decision-making in line with the principle of subsidiarity

## Excellence in Care

We commit to
- maintaining a total focus on our patients and all others we care for
- ensuring their needs always come first
- adaptation, change and innovation
- working closely with and valuing the expertise and contribution of visiting and employed medical officers, and all other care partners
- adhering to Catholic ethical standards

## Excellence in Governance and Management

We commit to
- decisions, structures and systems being driven by Mission
- upholding the highest standards of governance
- decision making informed by reflection and discernment
- excelling in managing and nurturing all that is under our stewardship
- collaboration and partnership within the Catholic health sector to further the healing mission of Jesus

## Formation and Leadership

We commit to
- strengthening our Catholic identity by developing well-formed leaders
- leaders being grounded in our Values, Mission and ethos
- servant leadership at all levels of the organisation
- assisting leaders to reach their full personal and professional potential

## Social Justice

We commit to
- providing services to those most in need including the vulnerable, materially poor, powerless and marginalised
- living the principles of Catholic Social Tradition
- advocating with and for those experiencing poverty, vulnerability and marginalisation, within our areas of expertise
### What they mean in practice

- our behaviours, traditions and symbols reflect our Values
- the needs and dignity of patients, clients, residents and all those we care for are valued and respected
- caregivers offer hospitality to all we serve and to each other
- caregivers have a meaningful say in decisions affecting their workplace
- the ‘Reflection for Action’ process is practised throughout the organisation
- our Mission Discernment Framework drives key decision-making

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- our clinical standards and professional care are of the highest quality
- caregivers have the skills and capabilities to provide excellent care
- every moment of human life is respected from conception until natural death
- patient’s autonomy in medical treatment decision-making is respected
- providing excellent end-of-life care
- advocating for the wide availability of palliative care
- pastoral care is offered to all

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Trustees, Board and Executive roles are clear and promote effective, inclusive leadership
- a prudent approach is taken in allocating resources
- environmental responsibilities are taken seriously
- canonical and civil responsibilities are fully complied with
- we are responsive to changing community needs

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- leaders are participative, approachable and responsive
- strong orientation and ongoing formation programs are in place
- senior management formation programs include Catholic traditions, social teaching and ethical standards
- we contribute to the life of local Catholic communities
- positive relationships with Church authorities are maintained at all levels

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- actively seeking opportunities to identify and assist those who are poor or marginalised
- allocating significant resources to those most in need
- partnering with others to leverage our contribution

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
</table>
The St John of God Health Care symbol represents both our heritage and our vision for the future.

The cross is the symbol of Christianity, reminding us of the suffering of Jesus and our call to follow in His footsteps in our daily lives.

The Pomegranate is the original symbol of the Sisters of St John of God, our founding Congregation. The five seeds in the fruit represent our Values – Hospitality, Compassion, Respect, Justice and Excellence.

The Pomegranate is open to allow the seeds to scatter, providing new life, which is dependent upon the generosity of all of us sharing our gifts, talents and expertise in the spirit of St John of God.