## Welcoming **Veterans**





St John of God Health Care recognises and values the service that the veteran community has made to Australia. Periods of ill health can be a confronting experience. therefore we will help you feel at ease during your hospital stay by offering specific veteran services.

Our veteran liaison officer is the central point of contact for you and your family and is available to assist you with any enquiries about your hospital stay. The veteran liasion officer can also help you with discharge planning, travel arrangements, and ligising with the DVA to arrange community or home support services to assist with your recoveru.

It's our turn to serve you with:

- Prompt and streamlined admission to hospital
- Pre-admission clinic to provide education and answer your questions
- A veteran liaison officer who will aim to visit you during your admission (please ask your caregiver if you would like to access this service)
- A visit from an RSL contact officer (on request)
- Pastoral care services
- Freshly prepared, nutritious meals, dietician advice and consultation
- A comfortable room with ensuite. TV. movie channels, free local phone calls
- An enhanced discharge planning program which may be available toenable a smooth transition home
- Organising your transport to and from hospital

St John of God Health Care can also arrange allied health services to aid your recovery or help manage your health condition, including:

- Diabetes education
- Stomal therapu
- Physiotherapy
- Occupational therapy
- Dietician services
- Speech therapy
- Wound management
- Social work
- Pharmacist

St John of God Health Care's partnership with the Department of Veterans' Affairs (DVA) means that if you are a gold card holder:

- You can be admitted to our hospital, or transferred from other hospitals without prior DVA approval (white cardholders need prior approval)
- All your medical and hospital costs will be covered by DVA

If you require further information:

ST JOHN OF GOD BERWICK HOSPITAL Please call the veteran liaison officer on (03) 8784 5000

ST JOHN OF GOD FRANKSTON REHABILITATION HOSPITAL

Please call the veteran liaison officer on (03) 9788 3378

ST JOHN OF GOD LANGMORE CENTRE

Please call the veteran ligison officer on (03) 9773 7000

St John of God Frankston Rehabilitation Hospital

255-265 Cranbourne Road, Frankston VIC 3199

T. (03) 9788 3333 E. info.frankston@sjog.org.au

St John of God Langmore Centre

3 Gibb Street, Berwick 3806

T. (03) 9773 7000 E. info.langmore@sjog.org.au

75 Kangan Drive, Berwick 3806

St John of God Berwick Hospital

T. (03) 8784 5000 E: info.berwick@sjog.org.au

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Health Care

